



We would like to inform you of an important update regarding our Wraparound Care booking system. Please note, this applies to school bookings only and does not affect the WOW Breakfast Club.

Based on valuable feedback from both parents and staff, we have invested in a new, more efficient platform for managing Wraparound Care bookings. From 4 November, all Wraparound Care bookings will be made through our new platform, Scopay, instead of the My Child at School app.

Key Information:

- **Current Bookings:** Please do not top up your My Child at School account for Wraparound Care unless you are booking until the end of this term. You will continue to use the My Child at School app until the end of this half term 25 October.
- From 4 November, all bookings will be made using the new system.
- **Already Topped Up,** if you have already topped up your My Child at School account, there is no need to worry. We will transfer or refund any remaining balance.
- The new SCOPAY system will be available from Monday, 21st October, for bookings from 4 November.
- **Booking and Payment:** As before, bookings must be made at least 7 days in advance. If you are using vouchers or a payment scheme, you will be able to book directly via the SCOPAY system. This will eliminate the need to send screenshots as proof of payment.

We want to assure you that all Wraparound Care places will be secured, so there is no need to worry about availability. While we understand this change may require some adjustment, we are confident that the new system will significantly improve the booking process and better meet the needs of our Wraparound Care service.

Thank you for your patience and understanding as we make this transition. We are excited to introduce this improvement and enhance your wraparound booking experience.

More information on how to use the new system will be out shortly.

Wraparound Club